



**TRICK-OR-TREAT
OPEN HOUSE!**

Join us for trick or treating, games and fun from **12-4PM on October 31** at the PHS office. Come dressed in your favorite costume!



2800 Cleveland Avenue North
Roseville, MN 55113



Be sure to visit our blog at
PediatricHomeService.com/blog

INSIDE THIS ISSUE

Nick's Incredible Story

PLUS:

Troubleshooting Pumps,
Caregiver Education,
and New HIPAA Laws



Read more in-depth stories on our blog at
PediatricHomeService.com/blog



Changes to HIPAA Laws

WHAT IT MEANS FOR OUR PATIENTS

We've updated the PHS privacy notice as a result of a recent change in HIPAA laws that took effect September 23. These updates help strengthen protection for patient privacy rights and were initiated due to the escalating use of electronic medical records and concern that the current HIPAA laws weren't strong enough to address situations that would arise. We want to ensure any changes in law or updates to the PHS privacy notice are as transparent as possible.

Visit the PHS blog for more information. **Blog keywords: Privacy Policy**

Some changes to HIPAA laws that may affect our patients include:

- Business associates (such as our interpretation provider) have to meet the same requirements as healthcare providers in protecting patient information.
- Patients can ask healthcare providers not to disclose their health information for services they pay for in full and out of pocket.



Thriving at Home

NICK LIVES A JOYFUL LIFE

When their son was born with cerebral palsy and other medical complexities, Bernadette and her husband, Steve, were told their son wouldn't live very long. That was at a time when homecare wasn't a common option — but soon after moving to Minnesota, they learned about PHS.

Today, at 26, thanks to coordinated care with respiratory therapy, infusion therapy, nutrition and private duty nursing, our team has provided, Nick is living life to the fullest with friends, family and nurses in tow. "Nick is a trailblazer," says Bernadette. We couldn't agree more.

Visit the PHS blog to learn more about Nick's story.

Blog keywords: Nick Thrives

Growing Education

TRAINING COMES IN MANY FORMS

When a child is diagnosed with a medically-complex condition, many families with no medical background have to quickly learn how to provide round-the-clock, high-level care. Help is here at PHS.

Our education department provides every patient caregiver with tools to administer the best care — free classes, written materials, and detailed how-to videos are just some examples.

Read our blog to learn more about what the education department is doing to train and educate caregivers.

Blog keywords: Education Grows

Troubleshooting Tip

BLENDING AND PRIMING FOR PUMPS

If you have used a food pump, you know how important it is that this piece of equipment functions properly at all times. And if it doesn't, you need an instant solution at your fingertips. So we've posted food pump troubleshooting tips for common issues families encounter on the PHS blog.

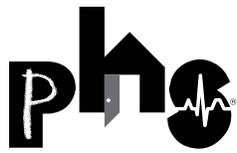
For example, one of the first things you can do to keep things running smoothly is to correctly blend the formula and prime the feeding bag.

Visit the PHS blog, where respiratory therapist John Sheahan walks you through each step of the process.

Blog keywords: Blending and Priming

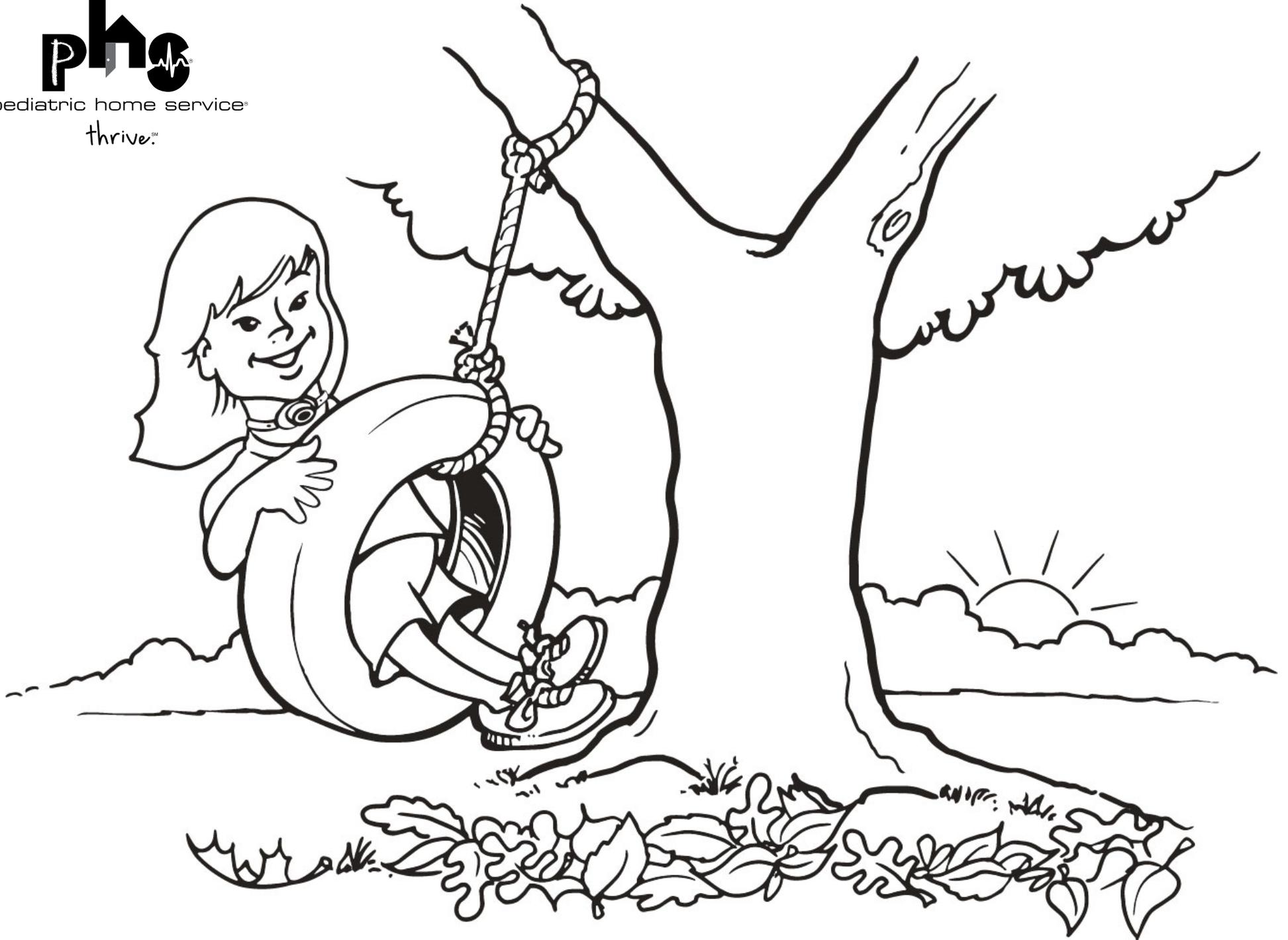
To read more visit our blog at
[PediatricHomeService.com/blog](https://www.pediatrichomeservice.com/blog)

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