

# New sibling support program

**CONNECT WITH OUR SOCIAL WORKER FOR DETAILS**



At PHS, we know that taking care of the child means supporting the whole family. With the new Sibling Support Program, our clinical social worker, Monica, will spend time with the brothers and sisters of children with medical complexities as they process feelings, work through emotions, and have the opportunity to express themselves alongside other siblings.

We're looking for children ages 6 -11 for a 12 week program on Thursday evenings at the PHS office in Roseville.

**For more information, visit: [PHSSiblingSupport.com](http://PHSSiblingSupport.com)**



2800 Cleveland Avenue North  
Roseville, MN 55113



Be sure to visit the Thrive blog at  
[PediatricHomeService.com/blog](http://PediatricHomeService.com/blog)

## INSIDE THIS ISSUE

# Finding normalcy with HopeKids

### PLUS:

Providing sibling support, conference gathers experts, and exciting 2016 announcements



# Thriving at Home

## A NEW PERSPECTIVE WITH PHS & HOPEKIDS



Cover Story

Linae and Grant share a diagnosis of mitochondrial disease complex 1 deficiency, but beyond that, they are very much their own person.

looks forward to a career as a statistician someday. And thanks to the chock-full event calendar that HopeKids maintains, there is always an activity for both of them to attend – without the concerns of being out and about with their accessories.

“There’s always something interesting that I wouldn’t have thought to consider, like high school plays or sporting events,” said Kelly. “HopeKids kind of brought us into our own family of people that get it. At these events, having a bag of supplies for an emergency is normal. Like PHS, HopeKids really changed how we look at things.”

**Read more: [PediatricHomeService.com/blog/a-new-perspective](http://PediatricHomeService.com/blog/a-new-perspective)**

“They’re quite opposite in their personalities and daily lives,” says their mom, Kelly.

Linae is a bubbly 11 year old who loves doing crafts and writing stories. At 14 years old, Grant enjoys cooking and

## We’ve heard your requests

### A NEW YEAR MEANS EXCITING ANNOUNCEMENTS - INCLUDING ONLINE ORDERING, AND INCONTINENCE PRODUCTS DELIVERED TO YOUR DOOR.

We’ve been working hard behind the scenes to get our new service and website up and running, and we’re excited to let you know they’re officially here.

You can now easily access, organize and order all of your PHS supplies online. At PHSOnlineOrdering.com, you can:



- Place monthly orders
- Review order history
- Allow others to order on your behalf
- View and print your supply list with photos
- Leave the insurance billing to us

Our patients are now also able to order diapers, briefs, liners, pants, pullups and underwear through our online ordering website. We will be working with a third party vendor who will be responsible for stocking and shipping these products to patients rather than carrying them onsite at our Roseville office.



Visit [PHSNewProducts.com](http://PHSNewProducts.com) to get started with incontinence products. Set up your account today at [PHSOnlineOrdering.com](http://PHSOnlineOrdering.com).



### Message from Our Medical Director

#### CONFERENCE GATHERS EXPERTS

This past December, I was fortunate to have been invited to an event titled **Designing Systems That Work for Children with Complex Health Care Needs** in Washington DC, where professionals were invite to speak on various subjects related to children with special health care needs.

Although less than 1% of children are identified as medically complex, this increasing population consumes a disproportionate amount of health care resources.

Topics included care planning and coordination, models of co-management and team care, and payment for complex care.

**Read more: [PediatricHomeService.com/blog/dc-conference](http://PediatricHomeService.com/blog/dc-conference)**

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Call **651-642-1825** or visit **[PediatricHomeService.com](http://PediatricHomeService.com)**.