

Helping Youth Prepare for Adulthood

TOOLS AND RESOURCES TO PLAN FOR CHANGES TO HEALTHCARE



Children with medical complexities have often been seen at the same hospitals and by the same doctors their entire lives - so when

they become an adult and unexpectedly receive news that they will need to find an adult care provider due to hospital and clinic policies, it is often a shocking and stressful discovery.

From a legal aspect, once a patient turns 18 they are considered an adult and the primary contact for their healthcare. However, for some children with medical complexities, a parent or

guardian may continue managing their care and assuming the responsibilities as they did previously - a decision that requires providers to obtain proper paperwork to remain compliant with HIPAA regulations.

Patients will be able to continue receiving care from PHS as long as we have a contract with their insurance provider, but we recognized that many families were unaware of the recommended age to begin planning for transition (as young as 12) and a lack of resources available to help them in this process. Recently, we created tools and compiled resources to make finding information easy.

To see these resources, visit: PHSTurning18.com



W239N2890 Pewaukee Road, Unit D
Pewaukee, WI 53072



Be sure to visit the Thrive blog at
www.PediatricHomeService.com/blog

INSIDE THIS ISSUE

One Family Starts a Community Through Shared Blessings, Inc.

PLUS:

Sterilized custom Bivona trachs stock is limited, Top Spots survey is open for special needs families, and helping patients prepare for adult care.



Shared Blessings, Inc. Offers Support

REGULAR EVENTS HELP FAMILIES BUILD COMMUNITY



Cover Story

For the past 14 years, Annie and her husband Chris have been immersed in the medical world and all of the appointments, durable medical equipment, and

find community and friendships within the medically complex population from very early on in their journey.

When Annie and Chris weren't finding these options, they started to think about taking matters into their own hands and creating a resource for families in the area.

"As much as this is about supporting families of those with medical complexities, it's also about impacting the community," says Annie. "By seeing us out and about and enjoying everyday life, we're building acceptance and awareness into our neighbors and the city."

Learn more about how this organization helps create community in central Wisconsin at:

www.PediatricHomeService.com/blog/shared-blessings/

nursing needs that come with it.

As the parents of two children – now ages 14 and 10 – with an extremely rare chromosomal disorder (so rare, in fact, that there are currently no other known people in the world with their exact chromosomal anomaly), they looked for opportunities to



Bivona Trachs Restocked in Limited Quantities

STEPS TO STERILIZE UNTIL MANUFACTURER CAN RESUPPLY

Sterilized custom Bivona tracheostomy tubes were unavailable from the manufacturer for a period of time and although they are shipping on a strategic schedule again, our supply is still limited as we work to restock to full capacity. We expect to be fully stocked by the end of May.

If you have a standard (not custom) tube, you do have the option to clean and reuse standard Bivona trach tubes, obturators, and wedges you already have, or order a non-sterile supply and follow the sterilization process online at the link below.

Please don't hesitate to contact PHS with any questions or concerns.

Find updates and steps for sterilization of your trach tube at:

www.PediatricHomeService.com/blog/how-to-clean-bivona-trach-tubes/

New Top Spots for WI SURVEY FOR SPECIAL NEEDS FAMILIES IS NOW OPEN

PHS Top Spots makes it easier for families of children with special needs to find the best spots throughout their state that are set up to accommodate their needs.

For two years we've asked for families throughout MN to vote for their favorite places, and we want to build a resource for WI. Go online to vote in these 12 categories today to help populate a list for the future:

- Adaptive playground
- Adaptive sports organization
- Family support organization
- Indoor play space
- Overnight getaway
- State park
- Summer camp
- Place to recharge
- Blog, online group, or podcast
- Museum
- Public library
- Venue

Submit your top picks and a chance to win prizes at:

PHSTopSpotsSurvey.com

Meet Cameo Zehnder, the New CEO of PHS

CARRYING ON THE FAMILY LEGACY

We are thrilled to announce that Cameo Zehnder, JD, was recently appointed to the role of CEO at PHS after serving as Chief Operations Officer and General Counsel.

Cameo has been with PHS since 1994, starting as a temporary filing clerk and moving through many roles within the company.

"For nearly 30 years, PHS has been a family-owned and family-led company. For the past 25 years, I have been blessed to call PHS not only my employer, but my extended family," said Zehnder. "I am incredibly fortunate to be surrounded by strength at every level of the organization - colleagues who work tirelessly every day to ensure our patients are receiving the very best care and service."

Learn more about Cameo at:

www.PediatricHomeService.com/blog/cameo-zehnder-ceo/

Pediatric Home Service can serve you **24 hours a day, 365 days a year.**

Call **800-225-7477** or visit **PediatricHomeService.com.**

No portion of this newsletter may be reprinted without permission from PHS. To request to reprint, please contact Pediatric Home Service.