

Dear Valued Patient or Caregiver,

McKesson has notified PHS of an Urgent Medical Device Recall regarding their reusable blood pressure cuffs. This recall was issued because, although the cuffs themselves are latex free, a latex-containing rubber band was mistakenly included on the instructions for use inside the package. The affected product was first shipped June 1, 2021. **This recall only applies to blood pressure cuffs that are unopened, unused, and if the recipient has a latex allergy.**

A review of our records indicates that you may have received the affected product. Please follow the instructions below that match your situation.

**If the product has been opened or used:**

- **No further action is needed.** You may continue using the product

**If the product is still unopened:**

- **If someone in the home has a latex allergy**
  - Please contact PHS to return the product and receive a replacement
- If no one in your home has a latex allergy
  - You may either
    - Use the product as intended, or
    - Contact PHS to return it and request a replacement, if you prefer.

**Future orders:**

- Any cuffs shipped after 4/8 will **no longer include** the latex-containing rubber band
- You may continue to use future product as intended.

If you have any questions or need to request a replacement, please contact your local branch. To access the recall notice, scan the QR code.

Your safety is important to us. Thank you for your attention to this matter.

Sincerely,

Samatha Hoy,  
*National Product Safety Manager*

