

**URGENT DRUG RECALL**

April 2, 2026

Dear Valued McKesson Customer:

Ferndale has notified McKesson Medical-Surgical Inc. (MMS) of an Urgent Drug Recall regarding specific lot(s) of their Mastisol. This notice has been issued due to the multiple complaints regarding vials where the butyrate tubing cracked during actuation. Affected product first shipped August 25, 2025.

This Urgent Drug Recall is being done with the knowledge of the U.S. Food and Drug Administration. McKesson Medical-Surgical Inc. has taken appropriate action per this notice.

For questions regarding this notification, please contact Ferndale at [regulatory@ferndalelabs.com](mailto:regulatory@ferndalelabs.com).

A review of our records indicates that your company may have purchased items included in this notification. Carefully review the information in this letter and follow the instructions provided below.

Refer to the table for a list of affected item(s) distributed by McKesson Medical-Surgical

MMS #	NDC #	Description	Affected Lot(s)	Exp. Date
384949	00496052348	MASTISOL, STR TIP VL 2/3 CC (48/BX)	24144B	9/30/2029
			24161B	9/30/2029

**McKesson Customer Instructions:**

- 1.) Immediately discontinue use of any product matching the affected item(s) and lot number(s) listed in the item table. If you have no products matching the affected item(s) and lot number(s), no further action is needed.
- 2.) A copy of the Urgent Drug Recall from Ferndale has been included for reference.
- 3.) If you have product affected by this notice, fill out the McKesson Reply Form and return it to our Corporate Customer Service Center via email at [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or fax at **(866) 871-0270**. To ensure timely credit to your account and support the completion of this notice, please respond within 30 days.
  - **Please note:** Any product returned in addition to or in lieu of affected product will be destroyed, without issuance of a credit. The affected product lot numbers are listed in the item table. Once the product is returned, credit will be issued to you.
  - **Please place a new order for replacement product if there is an immediate need.**
- 4.) If you have further distributed any of the item(s) referenced in this notification, provide your accounts with a copy of this notification and request that they return the affected product directly to you.

We sincerely apologize for any inconvenience this notice may have caused you and your staff. If you have any questions about information provided in this communication, please contact our **McKesson Medical-Surgical Recall Message Center** at [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or call **(800) 688-8840**.

Thank you for your prompt attention,

McKesson Medical-Surgical Inc.

**McKesson Medical-Surgical Inc.**

McKesson Medical-Surgical Inc.  
Drug Recall Reply Form: RC-2026-066  
Ferndale – Mastisol

April 2, 2026

Complete this reply form and return all pages immediately via email to [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or fax at **(866) 871-0270** should you have affected product.

To ensure timely credit to your account and support the completion of this notice, please respond within 30 days.

Date: \_\_\_\_\_ Ship to Acct Number: \_\_\_\_\_

Your Name: \_\_\_\_\_ Email Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Account Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State Zip: \_\_\_\_\_

I acknowledge that I DO HAVE product affected by this notification and have followed the instructions for return.

Qty	Unit of Measure	MMS #	NDC #	Description
		384949	00496052348	MASTISOL, STR TIP VL 2/3 CC (48/BX)

\*Return Affected lot numbers only

**\* Any product returned in addition to or in lieu of affected product will be destroyed, without issuance of a credit. The affected lot numbers are listed on the McKesson customer letter.**

**If you are on a McKesson truck route, a delivery professional will pick up the affected products, otherwise you will receive UPS return label(s) via email or fax.**

I am on a McKesson truck route, please schedule a delivery professional pick up.

Please send my UPS/Return label by **Email**. Number of UPS Parcels to be returned: \_\_\_\_\_

**If you have any questions about information provided in this communication, please contact the McKesson Recall Message Center at [MMSRecalls@McKesson.com](mailto:MMSRecalls@McKesson.com) or call (800) 688-8840.**

March 20, 2026

**URGENT: MEDICAL DEVICE RECALL**

**MASTISOL® Liquid Adhesive, LOT 24144B, Exp. 09-30-2029**

**Distribution Dates: August 25, 2025 – October 7, 2025**

**48 x 2/3 mL vials (HRI 0496-0523-48)**

**DI Number 00304960523488**

To Whom It May Concern:

This letter is to inform you that Ferndale Laboratories, Inc. is voluntarily recalling MASTISOL® Liquid Adhesive, Lot 24144B, at the Wholesaler/Distributor level only.

This recall is out of the abundance of caution, due to receiving multiple complaints regarding vials where the butyrate tubing cracked during actuation. Please note that the vial directions instruct the user to break the inner ampoule by applying pressure to the labeled blister package before removing the vial from the package for use. In the event, the butyrate tubing cracks during actuation the product will be rendered unusable for application. With the exception of Lot 24161B (recall initiated on November 25, 2025), all other lots of MASTISOL® Liquid Adhesive are not involved in this recall.

The recall of Lot 24144B and Lot 24161B should not cause any adverse events if the product is used. As mentioned above, in the event the butyrate tube cracks during actuation the product would not be useable. Since all vials from these lots do not exhibit this defect, if the butyrate tube remains intact during opening, the Mastisol Liquid Adhesive would be acceptable for use with no adverse impact or health concern.

To implement this recall, please do the following:

1. Immediately examine your inventory and quarantine Lot 24144B.
2. ~~Return all units of Lot 24144B to:~~

~~Ferndale Laboratories, Inc.  
Attn: Recall Section  
780 W 8 Mile Road  
Ferndale, MI 48220~~

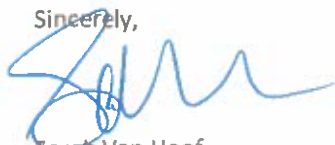
3. ~~Complete the enclosed Recall Return Response Form and return to [regulatory@ferndalelabs.com](mailto:regulatory@ferndalelabs.com).~~

Returned units will be credited upon receipt to the applicable distributor.

~~Please complete and return the enclosed response form as soon as possible.~~ If you have any questions, please reach out to [regulatory@ferndalelabs.com](mailto:regulatory@ferndalelabs.com).

This recall is being made with the knowledge of the Food and Drug Administration.

Sincerely,



Sarah Van Hoof  
Director, Regulatory Affairs & Compliance

**RECALL RETURN RESPONSE FORM**

**MASTISOL® Liquid Adhesive, LOT 24144B, Expiry 09-30-2029**  
**48 x 2/3 mL vials (HRI 0496-0523-48)**  
**DI Number 00304960523488**

Please check ALL appropriate boxes.

- I have read and understand the recall instructions provided in the March 20, 2026 letter.
- Our facility does not have any of the subject product in our possession.
- I have checked our stock and have quarantined \_\_\_\_\_ cartons (1 carton = box of 48 vials) of Lot 24144B.
- I also have quarantined stock of Lot 24161B to be returned \_\_\_\_\_ cartons (1 carton = box of 48 vials).

Please indicate disposition of recalled product:

- returned to Ferndale Laboratories, Inc. \_\_\_\_\_  
(date and method)
- held for return ship label \_\_\_\_\_ quantity of vials/cartons
- If being returned from a healthcare facility, please provide Distributor details in order to process the credit:  
\_\_\_\_\_

PLEASE PRINT CLEARLY:

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Firm Name: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City, State, Zip Code: \_\_\_\_\_

PLEASE EMAIL or MAIL COMPLETED FORM TO:

[regulatory@ferndalelabs.com](mailto:regulatory@ferndalelabs.com)

Ferndale Laboratories, Inc.  
Attn: Sarah Van Hoof, Regulatory Affairs  
780 W 8 Mile Road  
Ferndale, MI 48220