

September 3, 2026

Dear Patient Families,

We are writing to inform you of a nationwide supply shortage affecting specific extension sets used with your child's equipment. The shortage has been reported by AMT (Applied Medical Technology), the manufacturer of these devices, and is impacting healthcare providers and patients across the country. We understand that changes to supplies impact your child's daily routine, and we will continue to work closely with the manufacturer to avoid disruption to your child's care.

What PHS is doing: PHS will continue to supply a limited quantity of AMT extension sets based on availability and will work to increase quantities as supply allows. To help meet each family's care needs, PHS may also provide alternative extension sets and adapters. All products and quantities are subject to availability during the shortage.

What this means for you: According to AMT's instructions for use, AMT recommends that the extension set be changed at least every 2 weeks. AMT's product information specifically supports cleaning and reusing these devices. To support you, our clinical team has prepared an educational guide to properly clean and reuse your extension sets.

Scan the QR code below to access this guide and additional educational resources, including AMT's Instructions for Use. We've also included two education videos demonstrating how to use the alternative extension sets and adapters you may receive.

Cleaning Instructions	AMT Instructions for Use	Hybrid Extension Set	Legacy Extension Set
			

Timeline: At this time, AMT has not communicated a date when the shortage will be resolved. We are in regular contact with the manufacturer and will update you as soon as we have new information.

If you have any questions or specific concerns about your child's supply, please contact Pediatric Home Service so we can ensure all of your child's needs are met.

Thank you for your patience and understanding as we work through this together. Your child's care remains our top priority.

Warm regards,

Pediatric Home Service