10/29/2026

Dear Patient or Caregiver,

We are writing to inform you of a recall notice issued by React Health regarding specific units of their **Luna G3 BPAP System (Model LG3800).** The recall addresses a data storage and transmission error that occurs when the Targeted VT feature is enabled.

When Targeted VT is enabled, affected devices have been found to not record the actual pressure statistical data delivered to the patient on the internal SD card or transmit the pressure to React Health Connect. **This does NOT affect patient ventilation support while ventilator is in use, and the displays on the device are correct during use.** Inaccurate pressure data in historical therapy reports could lead a clinician to adjust device settings based on incorrect information.

Immediate Actions React Health is Taking

React Health will be issuing a **firmware correction** to update affected devices.

Immediate Actions PHS is Taking

- PHS will reach out to affected families to verify that Targeted VT feature is disabled and walk through steps to disable if active. **Instructions on how to disable this feature on your device are listed below.**
- If the Targeted VT feature is enabled, your clinician will guide you through disabling the Targeted VT feature as recommended by React Health.
- PHS will contact you once we receive the firmware correction to apply it to your device.

Immediate Actions you Should Take

Disable the Targeted VT setting on your device if currently enabled. The steps to confirm if it is enabled and how to disable this setting are listed below.

Steps to Disable Targeted VT:

- With the unit plugged in, press the wheel (to the right of the screen) to turn on the screen.
- Use the wheel to highlight “Settings” (in blue), located at the top right of the screen.
- Next, hold in the wheel and the Home button (located under the screen) at the same time for 3-5 seconds to get into Clinical Mode.

- On the upper left side of the screen, ensure THERAPY mode is highlighted in blue, then click the wheel.
- Use the wheel to scroll down and highlight TARGET VT (the second setting, directly under MODE).
- **If TARGET VT shows OFF on the right side of the screen, no changes are required, as this indicates Targeted VT is disabled.** Push the HOME button to get back to the usable Patient Mode.
- **If TARGET VT displays any numbers**, **this indicates Targeted VT is enabled**. Click the wheel, then turn it to the left (counterclockwise) until the display on the right reads OFF. Click the wheel to save.
- Push the HOME button to get back into the usable PATIENT MODE.

If you have any questions or concerns related to any of this information, or would like a physical copy of this notice, please contact your local branch office.

Sincerely,
Samantha Hoy

National Product Safety Manager
Pediatric Home Service

Luna G3 BPAP Recall Letter