10/30/2026

Dear Patient or Caregiver,

We are writing to share an update on the field action issued by Medline regarding removal, discontinuation, and market exit for all **Medline-brand beds, including all accessories**. The previous communication (sent October 26, 2026) can be accessed by scanning the QR code below.

Updates Since Previous Communication

- Medline brand bed users should still unplug the beds from electrical outlets, but electrical function can be used when necessary adjustments to the bed need to be made. **The beds should still be unplugged from electrical outlets when adjustments are not being made**.
- Do not use extension cords to power Medline brand beds.
- Whenever possible, have a second person available to assist with the movement of the bed.
- We are working with Medline to better understand the options for repair, replacement, and full or partial refund of the purchase price, and we will share more information as soon as additional details are available.
- **These updates do not change Medline's plan for removal, discontinuation, and market exit of these products.**

If you have questions or would like a physical copy of this notice, please contact your local branch office.

Sincerely,
Samantha Hoy

National Product Safety Manager
Pediatric Home Service

Medline Brand Beds Updated Notice

PHS Patient Communication on Medline Brand Beds Field Action (10.26.26)

